



Altimum IMS

Customer relationship management (CRM)
Business Intelligence



Altimum IMS - Documentation Center

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Maximizer Enterprise System Requirements



eCRM SQL Suite System Requirements

	eCRM Server	eCRM Workstation
Minimum processor speed	Pentium III, 700 MHz (minimum) Pentium 4, 2.4 GHz (recommended)	Pentium II, 350 MHz (minimum) Pentium 4, 1.6 GHz (recommended)
Available RAM	512 MB (minimum), 1 GB (recommended)	256 MB (minimum), 512 MB (recommended)
Available hard disk space	800 MB (minimum), 1 GB (recommended)	500 MB (minimum), 800 MB (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows 2000 or 2003 (updated to their latest service packs)	Microsoft Windows 2000, XP ¹ or 2003 (updated to their latest service packs)
Database software	Microsoft SQL Server 2000 or Microsoft SQL Server 2005 (updated to their latest service packs)	n/a
Email system	32-bit MAPI- or VIM-compliant	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 6.0	Microsoft Internet Explorer 6.0
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 5.0 (Windows 2000) or 6.0 (Windows Server 2003) For use of eStore: Macromedia JRun 3.0, 3.1, or 4.0 (Jrun requires pre-installation of Java Runtime Environment 1.2.2 – 1.4.2)	

CRM SQL Suite System Requirements

	CRM Server	CRM Workstation
Minimum processor speed	Pentium III, 700 MHz (minimum) Pentium 4, 2.4 GHz (recommended)	Pentium II, 350 MHz (minimum) Pentium 4, 1.6 GHz (recommended)
Available RAM	512 MB (minimum), 1 GB (recommended)	256 MB (minimum), 512 MB (recommended)
Available hard disk space	800 MB (minimum), 1 GB (recommended)	500 MB (minimum), 800 MB (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	Microsoft Windows 2000, XP ¹ , or 2003 (updated to their latest service packs)	Microsoft Windows 2000, XP ¹ , 2003 (updated to their latest service packs)
Database software	Microsoft SQL Server 2000 or Microsoft SQL Server 2005 (updated to their latest service packs)	n/a
Software on the server where Maximizer components for Microsoft IIS are installed	Microsoft Internet Information Server 5.0 (Windows 2000) or 6.0 (Windows Server 2003) For use of eStore: Macromedia JRun 3.0, 3.1, or 4.0 (Jrun requires pre-installation of Java Runtime Environment 1.2.2 – 1.4.2)	



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CRM SQL System Requirements continued

Email system	32-bit MAPI- or VIM-compliant	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 6.0	Microsoft Internet Explorer 6.0

CRM Pervasive Suite System Requirements

	CRM Server	CRM Workstation
Minimum processor speed	Pentium III, 500 MHz (minimum) Pentium 4, 1.2 GHz (recommended)	Pentium II, 350 MHz (minimum) Pentium 4, 1.2 GHz (recommended)
Available RAM	512 MB (minimum), 1 GB (recommended)	256 MB (minimum), 512 MB (recommended)
Available hard disk space	500 MB (minimum), 800 MB (recommended)	500 MB (minimum), 800 MB (recommended)
Minimum video resolution	SVGA (800x600) or higher-resolution video adapter and monitor	SVGA (800x600) or higher-resolution video adapter and monitor
Operating system	For Client/Server: Microsoft Windows 2000, or 2003 (updated to their latest service packs) For Workgroup: Microsoft Windows 2000, XP ¹ , or 2003 (updated to their latest service packs)	Microsoft Windows 2000, XP ¹ , or 2003 (updated to their latest service packs)
Email system	32-bit MAPI- or VIM-compliant	32-bit MAPI- or VIM-compliant
Internet browser	Microsoft Internet Explorer 6.0	Microsoft Internet Explorer 6.0

MaxExchange System Requirements

	Server	Workstation
Minimum processor speed	Pentium III, 800 MHz (minimum) Pentium 4, 1.6 GHz (recommended)	Pentium II, 350 MHz (minimum) Pentium 4, 1.2 GHz (recommended)
Available RAM	512 MB (minimum), 1 GB (recommended)	256 MB (minimum), 512 MB (recommended)
Available hard disk space	2 GB	500MB
Operating system	Microsoft Windows 2000, XP ¹ , or 2003 (updated to their latest service packs)	Microsoft Windows 2000, XP ¹ , 2003 (updated to their latest service packs)
Ratio of virtual memory to physical memory	4 to 1 ratio	n/a

Workflow Automation System Requirements

	Server	Workstation
Minimum processor speed	Pentium III, 500 MHz	n/a
Available RAM	256 MB	n/a
Available hard disk space	140 MB for installation, 70 MB for application, 5 KB max per event	n/a
Operating system	Microsoft Windows 2000, XP ¹ , or 2003 (updated to their latest service packs)	n/a



MaxSync for Microsoft Exchange System Requirements

MaxSync for Microsoft Exchange can be installed on either a Server or a Workstation. In either case, Maximizer Enterprise must also be installed on your machine of choice.

	Server	Workstation
Minimum processor speed	Pentium III, 500 MHz (minimum) Pentium 4, 1.2 GHz (recommended)	Pentium II, 350 MHz (minimum) Pentium 4, 1.2 GHz (recommended)
Available RAM	512 MB (minimum), 1 GB (recommended)	256 MB (minimum), 512 MB (recommended)
Available hard disk space	500 MB (minimum), 800 MB (recommended)	500 MB (minimum), 800 MB (recommended)
Operating system	Microsoft Windows 2000, XP ¹ , or 2003 (updated to their latest service packs)	Microsoft Windows 2000, XP ¹ , or 2003 (updated to their latest service packs)
Email system	32-bit MAPI enabled application, Outlook 2000 or higher	32-bit MAPI enabled application, Outlook 2000 or higher

Maximizer Link for Palm OS System Requirements

- Available in all Maximizer Enterprise Suites
- Minimum processor speed: 450 MHz or higher
- Available RAM: 128 MB (256 MB recommended)
- Operating system: Microsoft Windows 2003, 2000, or XP
- Maximizer Enterprise 9 installed on your computer
- Palm Desktop application version 4.0 or higher installed on your computer

Please refer to the Maximizer website at <http://www.maximizer.com/support/products.html> for the list of supported Palm OS devices.

Supported Products

Please refer to <http://www.maximizer.com/support/products.html> for a list of:

- Supported Quickbooks versions for Accounting Link
- Supported wireless browsers and handheld devices for the Wireless Employee Portal
- System requirements for Computer Telephony Integration

¹ Windows XP Home is not supported in a networked environment.



Altimum IMS

Customer relationship management (CRM)
Business Intelligence



Specialists at Altimum IMS work closely with your key personnel to build customer loyalty and optimize your company's business processes and growth.

Consultation

Evaluation of your needs and identification of your goals. Analysis of your unique service offer and business processes.

- Sales
- Marketing
- Customer Service
- Business Intelligence

Integration

Selection and customization of a CRM solution to meet your corporate goals.

Training/Coaching

Customized training of your personnel to link technology and processes.

- CRM application functions
- Business processes
- Corporate culture

Altimum IMS provides solutions which strengthen the relationship between your company and your customers.

For further information about Altimum IMS services,
Please call (514) 593-0085 or visit our Website:

www.altimumims.com